

Returns & Exchanges

Only valid for purchases made on our website: www.percko.com - International



At Percko, we are committed to offering the best possible service and products. Try your purchase on in the comfort of your own home and if something isn't quite right, you can return it within 30 days of receipt.

Simply follow a few easy steps:

- Place the product(s) in the original packaging.
- Complete the below form, print it and add it in the parcel.
- Using the carrier of your choice*, send your purchase back to us to:
PERCKO, 178 Rue du Faubourg Saint Denis, 75010 Paris, France

Any questions? Contact our customer service via email at contact@percko.com or call +33 (0)1 76 54 10 62 (Monday to Friday from 9:30 a.m. to 12:30 a.m. and from 2 p.m. to 6 p.m. French time)

Please fill in this form:

| | |
|--------------------------------|--|
| First Name / Last Name: | |
| Email address: | |
| Order number: | |
| Date of order: | |

| Article | Quantity returned | Refund or exchange : |
|----------------|--------------------------|--|
| | | <input type="checkbox"/> Exchange <i>Please select your requirements</i> Item: <input type="checkbox"/> Lyne UP <input type="checkbox"/> Lyne FIT <input type="checkbox"/> Lyne PRO (colour: grey) Gender: <input type="checkbox"/> Men <input type="checkbox"/> Women Colour: <input type="checkbox"/> Black <input type="checkbox"/> Nude (Lyne UP only) <input type="checkbox"/> Blue (Lyne FIT only) Size : <input type="checkbox"/> Refund |
| | | <input type="checkbox"/> Exchange <i>Please select your requirements</i> Item: <input type="checkbox"/> Lyne UP <input type="checkbox"/> Lyne FIT <input type="checkbox"/> Lyne PRO (colour: grey) Gender: <input type="checkbox"/> Men <input type="checkbox"/> Women Colour: <input type="checkbox"/> Black <input type="checkbox"/> Nude (Lyne UP only) <input type="checkbox"/> Blue (Lyne FIT only) Size : <input type="checkbox"/> Refund |

*Buyers are responsible for return postage using a tracked service. The return cost for a damaged product will be refunded to the customer on receipt of proof of payment.

Exchanges will be sent to the initial delivery address within our standard delivery timings.

In case of refund for credit cards, debit cards and PayPal payments, the refund will be applied to the payment method you used to purchase the item and the credit will post to your account according to the timeframe established by your financial institution. Please provide your bank details for any other methods of payment.